

# QUALITY, ENVIRONMENTAL AND SOCIAL POLICY

## OCCUPATIONAL HEALTH AND SAFETY OF ICF, S.A.

**ICF, S.A.** as an engineering, equipment assembly, connection and commissioning company within the railway sector, is committed to achieving customer satisfaction as a priority objective, through the execution of the services provided to us as a company, exceeding the expectations and requirements of the customer and interested parties. Likewise, it assumes the commitment to reduce the environmental impacts associated with our activities and products, and to maximize the levels of prevention of damage and deterioration of health.

In order to develop and put into practice this global concept of QUALITY, protection of the ENVIRONMENT ensuring the SAFETY AND HEALTH of its workers, the Company's Management has decided to implement an Integrated Management System that complies with the requirements of the UNE - EN-ISO 9001:2015, UNE - EN - ISO 14001:2015, and 45001:2018 Standards. As a result of the above, **ICF, S. A.** has adopted the following principles of action:

- ◆ Respect the social environment in which it is established.
- ◆ To prevent pollution, as well as the generation of waste related to its activities, and to promote the optimal use of material resources, always aiming at the continuous improvement of environmental management
- ◆ To establish a continuous improvement in processes and in the provision of our services, as well as in the company's infrastructure, in order to increase our customers' satisfaction
- ◆ To be based on the principle of continuous improvement during the revisions of the occupational risk assessment of our workers
- ◆ To attend at all times to the requirements specified by our clients, to the legal requirements and to the rest of the requirements that ICF voluntarily adheres to
- ◆ To provide training, information and awareness to our employees in order to increase the quality of our product, minimize our impact on the environment and reduce risk situations in their workplaces
- ◆ To implement quality, environmental and occupational health and safety objectives that ensure compliance with this Policy, as well as the continuous improvement of our management system
- ◆ Ensure an integrated management system that is robust, reliable and credible and that supports the requirements of the implemented standards.
- ◆ Minimize and reduce risks associated with occupational safety and health.
- ◆ Attend to the participation and consultation of workers and/or representatives.

ICF, S.A. is committed to disseminating this Policy to all staff working for and on behalf of our company, with a direct impact on the quality of our product, our environmental performance and the health and safety of our employees, as well as making it public to all interested parties.

Alcobendas, 15th January 2020



Signed: Javier Juárez López - CEO